

# BLACK SOMBRERO

Taquería y Tequilería

## HOUSE POLICY

Black Sombrero strives to provide responsible, safe and professional service of alcohol. We will endeavour to serve customers in a responsible, friendly and professional manner, and abide by the conditions of our liquor license. Staff are on hand to assist customers in enjoying their time at Black Sombrero and to assist in their decision to drink in moderation and, where appropriate, avoid drinking activities that put customers at harm or risk. Management is committed to adhere to all liquor licensing laws.

### HOUSE RULES

The Staff and Management of Black Sombrero promote the enjoyment of patrons and our community by enforcing the following House Rules:

- ★ Management reserves the right to cease the sale of any product at any time, e.g. no more cocktail jugs, no more buckets of beers.
- ★ Management reserves the right to limit alcohol purchase to one drink per person on any occasion.
- ★ Beverages are not to be taken from the venue, nor consumed standing at the front of the premises. Patrons must be seated at the provided outdoor tables.
- ★ Persons caught vandalising or causing damage to the venue or surrounding areas will face police prosecution.
- ★ Footwear must be worn at all times within the venue.
- ★ Any persons found stealing will be barred from the venue and prosecuted to the full extent of the law.
- ★ Persons who in the opinion of staff and security are found to be harassing other patrons will be asked to leave the venue.

## **STAFF TRAINING**

All staff involved in the sale and/or service of alcohol must have completed an approved Responsible Service of Alcohol (RSA) course, and hold on their person a current Competency Card or current Certificate of Completion of RSA.

At no time are staff to encourage excessive or unsafe drinking practices. We are committed to ongoing training to deliver best possible adherence to our policy.

## **RSA EXPECTATIONS**

At no time will any person exhibiting any of the following, be admitted into, or served in the venue:

- ★ is intoxicated
- ★ is aggressive, quarrelsome or disorderly
- ★ is, or is suspected of being, under the influence of any illicit substance
- ★ is, or is suspected of being, in possession of any illicit substance.
- ★ We reserve the right to define 'intoxication' for this purpose.

## **MINORS**

Minors must be accompanied by a responsible guardian.  
No minor will be served or allowed to consume alcohol.

## **ALTERNATIVE BEVERAGES**

Black Sombrero offers a full range of non-alcoholic and low alcoholic beverages. This includes juice, soft drink, cocktails and water. Further, it is a commitment of the venue that a variety of low strength and mid strength beverages are offered. They are displayed prominently and always at a lower price than their full strength counterparts.

## **CONSIDER OUR NEIGHBOURS**

Black Sombrero is located on Keen Street in the CBD. We have CBD residents and a well patronised Motel close by. It is asked that patrons please leave the venue and surrounding area clean and with minimal noise. Patrons who make excessive noise, loiter or otherwise disrupt the good order of the neighbourhood will not be re-admitted to the venue.

## **PROOF OF AGE**

Entry to The Red Room Bar & Grill will require one of the following:

- ★ a current driver's licence or learner's permit with photo and date of birth
- ★ a current passport
- ★ an Australian government-issued proof-of-age card (18+ Card)
- ★ Student ID cards are not acceptable forms of proof of age.